

## Quality Policy Statement

RS Complete Solutions Ltd is committed to deliver high quality products and services which meet its clients needs and expectations whilst maintaining the highest level of safety possible and delivered within time and on budget.

This will be achieved by:

- Providing a full client focused bespoke package, from initial consultation through planning, documentation and to successful completion
- Engagement, consultation and participation with our employees, contractors and client representatives throughout project planning and execution
- Sourcing only the most suitable competent, highly trained and experienced employees/contractors with a track record of delivering high quality end-product
- Ensuring that all our suppliers/sub-contractors abide by the principles and aims of all of our policies
- Producing thorough, high quality reports delivered to the client following completion of scope of work
- Fostering and maintaining professional and transparent working practices with all relevant parties
- Only using the highest quality tooling and equipment conforming all relevant standards and legislation
- Working in partnership with specialist approved sub-contractors where required
- Assessment and review of work activities to deliver continual improvement across all aspects of our business

It's our priority to closely monitor our quality, reviewing on a regular basis (after every project and annually) communicating our policy to all employees, contractors, suppliers and customers.

RS Complete Solutions Ltd are committed to ensuring that adequate resources are available to achieve these aims competently and safely, whilst protecting and enhancing the environment.



**Stuart Plumb**  
Director  
November 2019



**Richard Duckett**  
Director  
November 2019